

QUALITY POLICY

Oil & Bulk Inspection Service srl (hereinafter OBis), in order to guarantee a product/service based on the maximum satisfaction of its customers, and more generally, of all the identified parties, definitions as principles of its Quality Policy:

1. Attention to the Client and Interested Parties

OBis pays attention to Customers' needs and plans its activities to constantly satisfy them by operating in compliance with the requests and technical-regulatory requirements:

- ✓ Of the reference market;
- ✓ Of the mandatory regulations;
- ✓ Of all the parties involved in the processes considered critical.

2. Process approach

OBis, in order to pursue continuous improvement, through a systemic approach, has adapted its Quality Management System in compliance with the UNI EN ISO 9001:2015 standard.

3. Leadership

OBis, represented by the CEO, assumes responsibility for the effectiveness of its QMS, making all the necessary resources available, ensuring that the planned objectives are compatible with the context and the strategic guidelines, communicating the importance of this decision and actively involving the stakeholders, coordinating and supporting them.

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FORMAZIONE PERSONALE**

4. Evaluation of risks and opportunities

OBis plans its processes with a "risk-based thinking" approach in order to implement the most suitable actions for:

- ✓ Assess and treat risks associated to the processes;
- ✓ Exploiting and reinforcing the opportunities identified following the appropriate assessments by promoting at all levels an adequate sense of proactivity in the management of one's own risks in daily operations.

5. Involvement of personnel and "stakeholders"

OBis is aware that the involvement of personnel and all stakeholders, combined with the active participation of all collaborators are a primary strategic element; for this reason, it promotes the development of internal professionalism and a precise selection of external collaborations in order to acquire competent and motivated human resources.

6. Improvement

OBis has the permanent objective of improving the performance of its QMS.

The preliminary assessment of the risks and opportunities connected to the company processes, the internal and external verification activities and the Management review are tools put in place for constant improvement and company growth.

Genoa, 3rd January 2023

CEO

Marcello Procopio

**OIL & BULK
INSPECTION
SERVICES SRL**